

Abstract

Review Article

**Patient-Centered Care in Healthcare and its Implementation
in Nursing**

Ben Natan, Merav, PhD, RN

Director of an Academic School of Nursing, Pat Matthews Academic School of Nursing, Hillel Yaffe Medical Centre, Hadera, Israel

Hochman, Ohad, MD

Assistant Director, Hillel Yaffe Medical Center, Hadera, Israel

Correspondence: Dr. Merav Ben Natan, Pat Matthews Academic School of Nursing, Hillel Yaffe Medical Centre, P.O.B. 169, Hadera 38100 Israel e-mail: meraav@hy.health.gov.il

Abstract

Patient-centered care (PCC) is a concept and standard of care that describes organizing healthcare system around the patient, with the aim is to improve quality of care. PCC approach has become increasingly popular in various healthcare systems, including Israeli healthcare system. However, the complexity of the concept contributes to the difficulties in implementing it in practice. This article reviews the definitions of the PCC concept and the paths of healthcare systems to implement this approach, while focusing on nursing and nursing education.

Key Words: patient-centered care, quality of care, implementation, nursing role